

OUR MISSION

To provide high quality and safe surfacing and minor civil engineering services on rail infrastructure and public and private sector works.

OUR COMMITMENTS

- To prevent injury and ill health to people due to our work
- To deliver environmental protection and prevention of pollution
- To as a minimum comply with our compliance obligations including the requirements of all interested parties
- To demonstrate high levels of safety leadership and safety culture maturity
- To continually improve our systems of work and delivery
- To not allow other business objectives to compromise our safety objectives.

OUR OBJECTIVES

01. That our activities are assessed to identify risk and risk control measures established to ensure the delivery of our compliance obligations
02. That we effectively manage information, that we understand our compliance obligations, and that we control our documents and records.
03. That where a risk to the business exists that we establish and implement business continuity and emergency plans to control and reduce their impacts.
04. That we provide the necessary human resources to achieve our objectives, and that the people we use are competent in regards having the required skills, knowledge, attitude and experience to achieve our objectives.
05. That we provide the necessary infrastructure, technology and work equipment to achieve our objectives.
06. That where we need to outsource that we select competent partners to deliver our supply and sub-contract needs; that we are clear in our purchase requirements; that we evaluate supply chain partners compliance and monitor their performance. In regards our material purchases we purchase with a life-cycle perspective, and will aim to buy the most technologically, environmentally, and economic practicable solution.
07. That we ensure the effective delivery of our services to customers and interested parties, and that we manage change and communication effectively.
08. That we monitor and measure our performance in achieving our objectives
09. That if we do things wrong, that problems are identified, controlled, corrected and prevented from reoccurrence.

The Management Review process shall be used to establish resources and monitoring regimes necessary to the successful delivery of the above objectives.

We shall communicate this policy through new employee induction, communication to interested parties and through display in reception.

Ultimate responsibility for company compliance and performance is held by Managing Director, Miles Griffiths.

This Policy shall be reviewed as part of change planning, lessons learnt / knowledge transfer, post-incident and annually.

Signed on behalf of Serfis Construction and Engineering Limited,



Miles Griffiths - Managing Director – 26 April 2018

